



GOVERNANCE REVIEW

Packages

Silver

This package is designed for those who are live with PSIRF, but need support in strengthening the plan and policy

Developing the PSIRF Plan and Policy

- Review of available data
- Staff and service user consultation
- Development of PSIRF plan and policy

Aligning governance processes to PSIRF principles

- Benchmarking against the implementation guide
- Reviewing governance structures against PSIRF guidance
- Reviewing board (and associated) reporting structures, content and oversight against PSIRF guidance

A detailed report will be written of findings, with added recommendations which can be supported by us when presented to the board.

Gold

This package is designed to identify areas of good practice and embedding of process and practice and provide suggestions for improvement where appropriate.

Initial Decision Making

- sample incidents with no reported learning responses, attend decision making meetings

Learning responses (including PSII's)

- review all PSII's, speak with staff and consider TOR with each

Duty of Candour

- Review process, reported data and awareness across organisation

Family liaison officers

- Speak with designated FLOs and patients /families to understand their experience

Patient Safety Partners

- Consult with each on their experience and views

PSIRF plans

- Review each, consider if processes described are met operationally and any potential conflicts

Learning from Deaths

- Map current policies, run half-day workshop to explore any challenges with meeting guidance and compare processes to exemplar organisations

A report will be written of findings, with added recommendations which can be supported by us when presented to the board.

Platinum

This package is designed to offer further support, following reporting our findings.

Review all of the Gold package

- Initial Decision Making
- Learning responses (including PSII's)
- Duty of Candour
- Family liaison officers
- Patient Safety Partners
- PSIRF plans
- Learning from Deaths

A report will be written of findings, with recommendations to improve practices which will be presented by us, to the board.

To receive a 2 day PSIRF training course, following the report, to further embed PSIRF practices with staff as well as 3 meetings with senior staff on how the improvements are being made.

Book your free consultation by emailing us on:
hello@morganhumansystems.co.uk