

# GOVERNANCE REVIEW

## Packages



### Silver

This package is designed for those who are live with PSIRF, but need support in strengthening the plan and policy

#### Developing the PSIRF Plan and Policy

- Review of available data
- Staff and service user consultation
- Development of PSIRF plan and policy

#### Aligning governance processes to PSIRF principles

- Benchmarking against the implementation guide
- Reviewing governance structures against PSIRF guidance
- Reviewing board (and associated) reporting structures, content and oversight against PSIRF guidance

A detailed report will be written of findings, with added recommendations which can be supported by us when presented to the board.

### Gold

This package is designed to identify areas of good practice and embedding of process and practice and provide suggestions for improvement where appropriate.

#### Initial Decision Making

- sample incidents with no reported learning responses, attend decision making meetings

#### Learning responses (including PSII's)

- review all PSII's, speak with staff and consider TOR with each

#### Duty of Candour

- Review process, reported data and awareness across organisation

#### Family liaison officers

- Speak with designated FLOs and patients /families to understand their experience

#### Patient Safety Partners

- Consult with each on their experience and views

#### PSIRF plans

- Review each, consider if processes described are met operationally and any potential conflicts

#### Learning from Deaths

- Map current policies, run half-day workshop to explore any challenges with meeting guidance and compare processes to exemplar organisations

A report will be written of findings, with added recommendations which can be supported by us when presented to the board.

### Platinum

This package is designed to offer further support, following reporting our findings.

#### Review all of the Gold package

- Initial Decision Making
- Learning responses (including PSII's)
- Duty of Candour
- Family liaison officers
- Patient Safety Partners
- PSIRF plans
- Learning from Deaths

A report will be written of findings, with recommendations to improve practices which will be presented by us, to the board.

To receive a 2 day PSIRF training course, following the report, to further embed PSIRF practices with staff as well as 3 meetings with senior staff on how the improvements are being made.

Book your free consultation by emailing us on:  
[hello@morganhumansystems.co.uk](mailto:hello@morganhumansystems.co.uk)